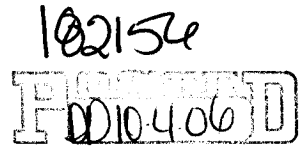


# The Helein Law Group, P.C.

8180 Greensboro Drive  
Suite 775  
McLean, VA 22102

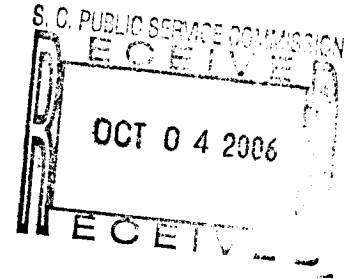
102154  
2005-40-C (703) 714-1300 (Telephone) SA-  
(703) 714-1330 (Facsimile) ORS  
mail@thlglaw.com



September 29, 2006

## IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Public Service Commission of South Carolina  
Saluda Building  
101 Executive Center Drive  
Columbia, SC 29210



RE: UCN, Inc.  
South Carolina Public Service Commission  
CLEC Quarterly Service Quality Report  
For the Period Ended September 30, 2006

To Whom It May Concern:

Enclosed please find the South Carolina Public Service Commission CLEC Quarterly Service Quality Report for the period ended September 30, 2006, filed on behalf of UCN, Inc. UCN does not currently provide local service in the state of South Carolina and therefore has no troubles or outages to report.

Please contact Meghan Ruwet at (303) 663-0102 with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet  
The Helein Law Group, P.C.  
Compliance & Reporting Manager

**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**

**SOUTH CAROLINA OPERATIONS**

COMPANY NAME      UCN, Inc.  
QUARTER / YEAR      3<sup>rd</sup> Quarter / 2006

Month:	<u>July</u>	<u>August</u>	<u>September</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
New Installs Completed w/in 5 Days (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
Commitments Fulfilled (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations: UCN currently has no trouble reports.

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Person Making Report / Contact Information: Meghan Ruwet, Telephone (303) 663-0102,  
mtr@thlglaw.com

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